

# New to CAE LearningSpace?

Let Us Show You Around!

Here is what you can expect after you have purchased any of our CAE LearningSpace products, have it installed on your premises and are ready to go.

CAE LearningSpace Support will be there for you!



 Warranty Services

## How to Contact Us?

-  Support Email [avs-support@cae.com](mailto:avs-support@cae.com)
-  Support Phone [1-866-462-7920](tel:1-866-462-7920) - Ext. 2
-  Chat Live <https://help.caelearningspace.com> - *Live Help Available*

## Customer Support

AVS Support	Business Hours (EST)
Monday - Friday	2:00 a.m. - 8:00 p.m. (EST)
Saturday - Sunday	Available if purchased additionally and scheduled with team
US Holidays	Email and chat-based support from 2:00 a.m. to 4:00 p.m. (EST)

## Technical Support

- > Usability Assistance
- > Short Webinars (can be scheduled for assistance)
- > Extra Training (can be purchased)
- > Server Monitoring
- > Daily Maintenance
- > Live Monitoring for Events

## CAE LearningSpace Help Site

- > A Regularly Updated Knowledge Base
- > Webinar Videos, Training Videos
- > Notification Emails About New Features and Releases
- > Tips and Tricks



-  [Visit Help Site for articles and short videos](#)
-  [Watch our short promo video](#)

# Customer Support Availability

<b>-3</b>	<b>Las Vegas</b> PST United States, Nevada	9 pm	10 pm	11 pm	0 am	1 am	2 am	3 am	4 am	5 am	6 am	7 am	8 am	9 am	10 am	11 am	12 pm	1 pm	2 pm	3 pm	4 pm	5 pm	6 pm	7 pm	8 pm
		11 pm	0 am	1 am	2 am	3 am	4 am	5 am	6 am	7 am	8 am	9 am	10 am	11 am	12 pm	1 pm	2 pm	3 pm	4 pm	5 pm	6 pm	7 pm	8 pm	9 pm	10 pm
<b>-1</b>	<b>Houston</b> CST United States, Texas	11 pm	0 am	1 am	2 am	3 am	4 am	5 am	6 am	7 am	8 am	9 am	10 am	11 am	12 pm	1 pm	2 pm	3 pm	4 pm	5 pm	6 pm	7 pm	8 pm	9 pm	10 pm
		0 am	1 am	2 am	3 am	4 am	5 am	6 am	7 am	8 am	9 am	10 am	11 am	12 pm	1 pm	2 pm	3 pm	4 pm	5 pm	6 pm	7 pm	8 pm	9 pm	10 pm	
<b>0</b>	<b>Sarasota</b> EST United States, Florida	0 am	1 am	2 am	3 am	4 am	5 am	6 am	7 am	8 am	9 am	10 am	11 am	12 pm	1 pm	2 pm	3 pm	4 pm	5 pm	6 pm	7 pm	8 pm	9 pm	10 pm	11 pm
		1 am	2 am	3 am	4 am	5 am	6 am	7 am	8 am	9 am	10 am	11 am	12 pm	1 pm	2 pm	3 pm	4 pm	5 pm	6 pm	7 pm	8 pm	9 pm	10 pm		
<b>+5</b>	<b>Dublin</b> GMT Ireland	5 am	6 am	7 am	8 am	9 am	10 am	11 am	12 pm	1 pm	2 pm	3 pm	4 pm	5 pm	6 pm	7 pm	8 pm	9 pm	10 pm	11 pm	0 am	1 am	2 am	3 am	4 am
		6 am	7 am	8 am	9 am	10 am	11 am	12 pm	1 pm	2 pm	3 pm	4 pm	5 pm	6 pm	7 pm	8 pm	9 pm	10 pm	11 pm	0 am	1 am	2 am	3 am	4 am	
<b>+6</b>	<b>Veszprém</b> CET Hungary	6 am	7 am	8 am	9 am	10 am	11 am	12 pm	1 pm	2 pm	3 pm	4 pm	5 pm	6 pm	7 pm	8 pm	9 pm	10 pm	11 pm	0 am	1 am	2 am	3 am	4 am	5 am
		7 am	8 am	9 am	10 am	11 am	12 pm	1 pm	2 pm	3 pm	4 pm	5 pm	6 pm	7 pm	8 pm	9 pm	10 pm	11 pm	0 am	1 am	2 am	3 am	4 am	5 am	
<b>+6</b>	<b>Mainz</b> CET Germany	6 am	7 am	8 am	9 am	10 am	11 am	12 pm	1 pm	2 pm	3 pm	4 pm	5 pm	6 pm	7 pm	8 pm	9 pm	10 pm	11 pm	0 am	1 am	2 am	3 am	4 am	5 am
		7 am	8 am	9 am	10 am	11 am	12 pm	1 pm	2 pm	3 pm	4 pm	5 pm	6 pm	7 pm	8 pm	9 pm	10 pm	11 pm	0 am	1 am	2 am	3 am	4 am	5 am	
<b>+9</b>	<b>Abu Dhabi</b> GMT+4 United Arab Emirates	9 am	10 am	11 am	12 pm	1 pm	2 pm	3 pm	4 pm	5 pm	6 pm	7 pm	8 pm	9 pm	10 pm	11 pm	0 am	1 am	2 am	3 am	4 am	5 am	6 am	7 am	8 am
		10 am	11 am	12 pm	1 pm	2 pm	3 pm	4 pm	5 pm	6 pm	7 pm	8 pm	9 pm	10 pm	11 pm	0 am	1 am	2 am	3 am	4 am	5 am	6 am	7 am	8 am	
<b>+10.5</b>	<b>New Delhi</b> IST India	10:30 am	11:30 am	12:30 pm	1:30 pm	2:30 pm	3:30 pm	4:30 pm	5:30 pm	6:30 pm	7:30 pm	8:30 pm	9:30 pm	10:30 pm	11:30 pm	0:30 am	1:30 am	2:30 am	3:30 am	4:30 am	5:30 am	6:30 am	7:30 am	8:30 am	9:30 am
		11:30 am	12:30 pm	1:30 pm	2:30 pm	3:30 pm	4:30 pm	5:30 pm	6:30 pm	7:30 pm	8:30 pm	9:30 pm	10:30 pm	11:30 pm	0:30 am	1:30 am	2:30 am	3:30 am	4:30 am	5:30 am	6:30 am	7:30 am	8:30 am	9:30 am	
<b>+13</b>	<b>Manila</b> PST Philippines	1 pm	2 pm	3 pm	4 pm	5 pm	6 pm	7 pm	8 pm	9 pm	10 pm	11 pm	0 am	1 am	2 am	3 am	4 am	5 am	6 am	7 am	8 am	9 am	10 am	11 am	12 pm
		2 pm	3 pm	4 pm	5 pm	6 pm	7 pm	8 pm	9 pm	10 pm	11 pm	0 am	1 am	2 am	3 am	4 am	5 am	6 am	7 am	8 am	9 am	10 am	11 am		
<b>+16</b>	<b>Sydney</b> AEDT Australia	4 pm	5 pm	6 pm	7 pm	8 pm	9 pm	10 pm	11 pm	0 am	1 am	2 am	3 am	4 am	5 am	6 am	7 am	8 am	9 am	10 am	11 am	12 pm	1 pm	2 pm	3 pm
		5 pm	6 pm	7 pm	8 pm	9 pm	10 pm	11 pm	0 am	1 am	2 am	3 am	4 am	5 am	6 am	7 am	8 am	9 am	10 am	11 am	12 pm				