# CAE**LearningSpace** Server-Based System Setup Guide







Copyright © CAE Healthcare Academy 2019. All rights reserved. No part of this document may be reproduced without written consent from CAE Healthcare Academy.



CAE Healthcare 6300 Edgelake Dr Sarasota, FL 34240 USA Tel +941-377-5562 caehealthcare.com

Dear Valued Customer,

Congratulations, and thank you for your recent purchase of the CAE LearningSpace Connect Server system. This guide will help you get started using CAE LearningSpace. In addition, a CAE LearningSpace user guide is available from within the CAE LearningSpace web software.

The CAE LearningSpace Connect Server system includes the following components:

- CAE LearningSpace software (web-based)
- CAE LearningSpace Connect Server (hardware)

If you have any questions or comments, please email CAE LearningSpace Customer Service in North America at **avs-support@cae.com** (phone 1-866-462-7920).

International Customer Service information is available at **https://caehealthcare.com/contact-us/** 

**NOTE:** When contacting customer service, please have the serial number and ID available. They are located on the ID sticker placed on the top of the server.



# CAELearningSpace

## Server-Based System Setup Guide

## Welcome to CAE LearningSpace!

This guide will help you get started using CAE LearningSpace - intelligent recording, easy debriefing. It will explain how to get your system started.

1.0 Equipment Setup (Server-Based)5
2.0 Initial Network Setup7
2.1 To configure your server as a MASTER Connect Server7
2.2 To configure your server as a SLAVE Connect Server9
2.3 Note about Continuing after Network Setup10
3.0 Licensing
4.0 Initial System Setup12
5.0 Connecting simulators15
5.1 Connecting CAE simulators wirelessly15
5.2 Connecting CAE simulators using a wired connection
5.3 Connecting third-party (non-CAE) simulators17

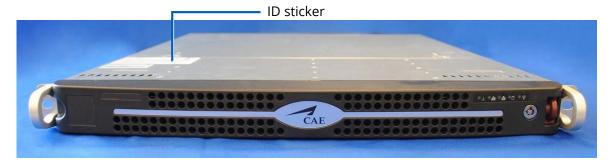


# 1.0 Equipment Setup (Server-Based)

Upon receipt of your CAE LearningSpace Connect Server, remove the equipment from the packaging and set it up.

1.1 Unpack the server.

*IMPORTANT:* The slave and master Connect Servers are identical with respect to hardware component configuration.



CAE LearningSpace Connect Server (front)



Power button -

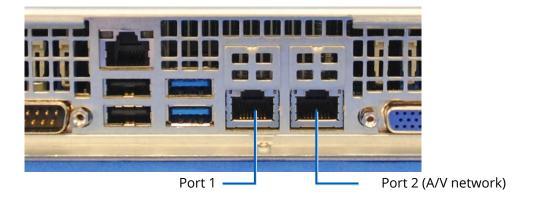
CAE LearningSpace Connect Server (front open)



CAE LearningSpace Connect Server (back)



1.2. Connect one end of an Ethernet cable to the institution network and the other end to Port 1.\*



Port 1 and Port 2 on the Connect Server (back)

**NOTE:** The default client access port is Port 1, which is dedicated to the institution network. If it is not required to have the client access via the institution network, Port 2 (A/V network) can be used for client access instead.

1.3. During the setup process (see *2.0 Initial Network Setup*), connect your client computer to Port 2 (A/V network).\*\*

*IMPORTANT:* Only Port 2 (A/V network) can be used during the initial network setup. DHCP service runs only on this port.

<sup>&</sup>lt;sup>\*</sup> If unsure,please consult with your local IT.

<sup>\*\*</sup> Client computer is not supplied.



# 2.0 Initial Network Setup

This section will walk you through how to configure your CAE LearningSpace Connect Server as a

- MASTER Connect Server (see 2.1)
- SLAVE Connect Server (see 2.2)

and helps you set up your server network connection and create the initial login:

### 2.1 To configure your server as a MASTER Connect Server:

2.1.1 Ensure your client computer is connected to the server Port 2 (A/V network) with an Ethernet cable.

*IMPORTANT:* Make sure that this is the only network connection on your computer, and the wired interface is set to DHCP.

2.1.2 Open your browser and enter the address: *http://setup.learning.space* The CAE LearningSpace initial setup screen appears.

			English
	CAELearnin	gSpace	
LS-0189-COE			
LAN interfac	e setup		
Configure:	Using DHCP	To access your LearningSpace system from your LAN	
IP Address:	192.168.77.112	i To access your LearningSpace system from your LAN or beyond, enter the LAN interface IP address or its hostname of your primary LearningSpace server include the your primary bearing space server	
External IP:		displayed in the very first tab here - in the browser address bar. Please note, depending on your network	
Master Connect Server Address:		configuration, the hostname might not be displayed. You can either use a DHCP reservation at your local DHCP server or manual configuration here to ensure	
MAC address:	74:d4:35:32:0b:1c	your LearningSpace system is always available at a permanent address.	
Network Mask:	255.255.254.0	You can also configure the LAN interface setup of your other LearningSpace servers using the	
Gateway:	192.168.77.1	remaining tabs as needed.	
DNS Server #1:	192.168.77.1	Alternatively, you can always access your LearningSpace at http://learning.space when connected to its very own AV network, just like you	
DNS Server #2:		are now.	
NTP Server:	✓ 192.168.77.1		
Internet connectivity:	X Hostname: onebox3.lionis.hu		
Change	e Settings Continue to LearningSpace		
	CAE Healthcare - All rig	th reserved.	

Onscreen instructions



2.1.3 Follow the on-screen instructions.

2.1.4 Click the **Change Settings** button at the bottom of the window.

**IMPORTANT:** When configuring a master Connect Server, leave the **Master Connect Server Address** field empty. The Master Connect Server is the host of the CAE LearningSpace system.

All settings become editable:

Configure:		<i>i</i> To access your LearningSpace system from yor beyond, enter the LAN interface IP address	ss or its
IP Address:*	192.168.77.112	hostname of your primary LearningSpace se displayed in the very first tab here - in the bi	
External IP:		address bar. Please note, depending on your network	
Master Connect Server Address:		configuration, the hostname might not be d	
MAC address:	74:d4:35:32:0b:1c	You can either use a DHCP reservation at yo DHCP server or manual configuration here t your LearningSpace system is always availat permanent address.	o ensure
Network Mask:*	255.255.254.0	You can also configure the LAN interface set	
Gateway:*	192.168.77.1	your other LearningSpace servers using the remaining tabs as needed.	
DNS Server #1:	192.168.77.1	Alternatively, you can always access your LearningSpace at http://learning.space wher connected to its very own AV network, just li	
DNS Server #2:		are now.	
NTP Server:*	192.168.77.1		
	Save Settings Cancel		

#### Master Connect Server Address field

Initial Setup screen with editable settings

**IMPORTANT:** All fields marked with an asterisk (\*) are required.

- 2.1.5 When you are finished with editing, click **Save Settings**.
- 2.1.6 Once you have configured the MASTER Connect Server, click the **Continue to LearningSpace** button or enter *learning.space* in the browser.



### **2.2 To configure your server as a SLAVE Connect Server:**

2.2.1 Follow the above instructions in **2.1** until the Initial Setup screen becomes editable:

IP Address:*	192.168.77.112	or beyond, enter the LAN interface IP address or its hostname of your primary LearningSpace server - disclosed in the server for the barries of the barries of the server of the serve
External IP:	address bar. Please note, depending on your ne	Please note, depending on your network
Master Connect Server Address:	connectserver	configuration, the hostname might not be displayed. You can either use a DHCP reservation at your local
MAC address:	74:d4:35:32:0b:1c	DHCP server or manual configuration here to ensure your LearningSpace system is always available at a permanent address.
Network Mask:*	255.255.254.0	You can also configure the LAN interface setup of your other LearningSpace servers using the
Gateway:*		remaining tabs as needed.
DNS Server #1:	192.168.77.1	Alternatively, you can always access your LearningSpace at http://learning.space when connected to its very own AV network, just like you
DNS Server #2:		are now.
NTP Server:*	192.168.77.1	
	Save Settings Cancel	

Master Connect Server Address field

Initial Setup screen with editable settings

2.2.2 To configure a slave Connect Server, enter the master Connect Server's hostname or IP address in the **Master Connect Server Address** field and all other required information.

**IMPORTANT:** All fields marked with an asterisk (\*) are required.

- 2.2.3 When you are finished with editing, click **Save Settings**.
- 2.2.4 Once you have configured the SLAVE Connect Server, click the **Continue to LearningSpace** button or enter *learning.space* in the browser.



### 2.3 Note about Continuing after Network Setup

In case the license of the software was already activated (see **3.0**), the **Continue to LearningSpace** button or the *learning.space* URL directs you to the **Initial Settings** tab (see 4.3 in **4.0**), where you are required to provide the Admin login credentials (password and email) and location.

INITIAL SETTINGS		
Language:	English 👻	
Date format:	MM/DD/YYYY	
Time format:	hh:mm:ss am/pm 🔹	
First day of week:	Sunday 👻	
Location region:	Select area	
Location city:	Select city 🗸	
Admin password:		0
Admin email:		
	Save & Continue	

In this way, you skip logging in with the default email address and password (see 4.2). If you need to activate the license, continue to **3.0**, then **4.0**. After license activation, use the default email address and password provided by the guide for the first login.



# 3.0 Licensing

Following the network setup, the purchased CAE LearningSpace software can be activated online (**3.2.1**) by connecting to the Internet or offline (**3.2.2**) – if the internet connection was not detected successfully – by contacting the CAE support team.

**IMPORTANT:** During the activation process, the computer cannot be shut down.

3.1 The **Continue to LearningSpace** button or *learning.space* leads you to the licensing page (unless the licensing has already been concluded).

CAELearningSpace	
Checking Internet connection O	
Welcome to License Manager Your product activation starts automatically after checking internet connection. If your device does not have internet connection, you can activate the license offline, manually. Please do not shut down your computer during the activation process!	
CAE Healthcare - All rights reserved.	

Detecting internet connection on the licensing page

3.2 The system checks for internet connection.

Click the **Start Activation** button on the licensing page to proceed.

#### 3.2.1 Online activation

Checking Internet connection 🖌	
Online Activation	
<i>i</i> During the online activation process, license data will be generated, submitted to and verified by CAE LearningSpace activation server. After a successful verification the software is ready to use.	
✓ Connecting to activation server	
<ul> <li>Checking and verifying licensing information</li> </ul>	
<ul> <li>Setup software 0 %</li> </ul>	
Preparing initial dataset	

**Online licensing page** 



The license verification runs automatically, and once completed, a system message is displayed with a **Login** button to proceed to the login page.

Online Activation
<i>i</i> During the online activation process, license data will be generated, submitted to and verified by CAE LearningSpace activation server. After a successful verification the software is ready to use.
✓ Connecting to activation server
<ul> <li>Checking and verifying licensing information</li> </ul>
✓ Setup software 100 %
You have successfully activated your software

Completed online licensing

### 3.2.2 Offline activation

*IMPORTANT:* Please have the serial number ready to identify your unit.

Call CAE LearningSpace support to receive your Activation Code.

Enter the activation code in the designated field of the offline licensing page.

Checking Internet connection 🗙 Try again
Offline Activation
<i>i</i> Offline activation is used when the computer does not have internet connection. Please follow the following steps below to activate your software.
Contact support     Please contact support team to get activation code and enter it below.     Your product ID: LS-XXXX-COE      Activation Code: XXXXX-XXXX-XXXXXX
Activate
CAE Healthcare - All rights reserved.

Offline licensing page



# 4.0 Initial System Setup

Once the licensing is successfully concluded, the **Login** button is displayed.



Activation success message and login button

4.1 Click **Login**, and you will land on the login page:

Email	
Password	
	Login
	Forgot your password?

LearningSpace login fields

4.2 Logging in for the first time, enter the default email address and password:

email: admin@learning.space
password: mls#changeme

You will be redirected to the **Initial Settings** tab.

4.3 Change the default email address and password on the first login. Admin password, email and location fields are required before continuing.

Language:	English	-
Date format:	MM/DD/YYYY	•
Time format:	hh:mm:ss am/pm	•
First day of week:	Sunday	•
Location region:	Select area	•
Location city:	Select city	•
Admin password:		0
Admin email:		



**NOTE:** Passwords have to meet a minimum requirement to ensure the security of your user accounts. The new password has to be 8 characters or longer and has to include at least one of each of the following characters: lower case letters, upper case letters, numbers, and special characters/symbols.

You can change other settings (e.g., language, time format, etc.) with the help of dropdown menus (optional).

When all required fields are filled, the **Save & Continue** button becomes active.

Location region:	US -	·
Location city:	Michigan -	
Admin password:	•••••	0
Admin email:	adminemail@email.com	
	Save & Continue	

4.4 Click **Save & Continue**, and the system redirects you to the home page.

For further information on the software, please find the help site of the product you are using at *https://help.caelearningspace.com* 



# **5.0 Connecting simulators**

After the initial setups are completed: equipment, network, licensing, and system setup, you can continue with connecting your simulators to your system.

Every CAE LearningSpace system can capture simulator signals of any kind.

The setup guide distinguishes between the following types of simulators:

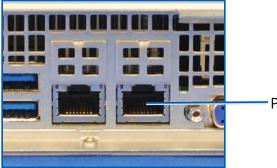
- CAE simulators with wireless connection
- CAE simulators with a wired connection
- Third-party (non-CAE) simulators

### **5.1 Connecting CAE simulators wirelessly**

*IMPORTANT*: To connect a CAE simulator wirelessly, a CAE Simulator Bridge is required, which can be purchased separately.

In case of using wireless CAE simulators, do the following:

5.1.1 Connect a switch to Port 2 (A/V network) with an Ethernet cable.



Port 2 (A/V network)

#### Connect Server Port 2 (A/V network) on the back of the server

- 5.1.2 Connect your CAE Simulator Bridge to the switch with an Ethernet cable.
- 5.1.3 CAE LearningSpace has to establish a wireless connection with the CAE simulator, to check connection:
- 5.1.4 Go to **System**  $\rightarrow$  **Simulators**, select the **Controls** cogwheel on the left panel (under Wireless Bridges) and select the wireless network of the simulator.

In case the CAE simulator is not listed when trying to connect to the WiFi network:

- i. Make sure the simulator is powered on.
- ii. Move the Simulator Bridge closer to the simulator.



CAELearnin	gSpaceEssen	tials									?	Admin	
Seneral Local S	ettings Security	y Directory	Access Setting	gs Emails	Intercom	Rooms	Simulators	Cameras	Downloads				
WIRELESS BRIDGES							SIMULATORS						
Serial Number	Description + Model Name	Serial	÷ SSID	Status     Sta	Controls	Name			Status		÷ Room	Contr	
IDA38066D9C	OpenWRT	LS-4225-COE	JNE000003	Connected	•	APP9029			Disappeared	N/A	Skills Practice	(-	
Refresh Showin	ig entries: 1 - 1 / 1					JNE0000	03		Configured	Running	Nursing Room 1	-	
SHOWIN	ig endies. 1 - 17 1					PC-001			Not Yet Configured	Idle		+	
						Add A	II Refresh	Add No	n-CAE Simulator	Showing entr	ies: 1 - 3 / 3		

Simulators tab in System

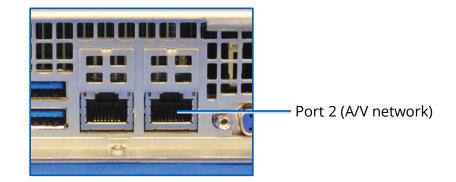
- 5.1.5 Connect to the selected CAE simulator.
- 5.1.6 The CAE simulator will show up within 10-30 seconds on the right-side panel.
- 5.1.7 After adding the simulator using the **+** icon, you can add the simulator to the desired room, using the **Rooms** tab.

### 5.2 Connecting CAE simulators using a wired connection

**IMPORTANT**: To connect a wired CAE simulator, a CAE Simulator Bridge is required, which can be purchased separately.

In case of using a CAE simulator with a wired connection, do the following:

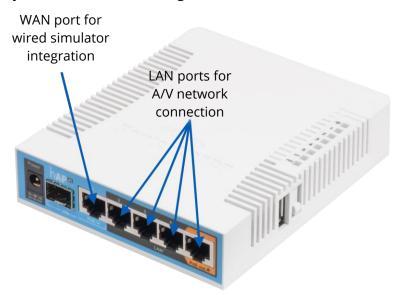
5.2.1 Connect a switch to Port 2 (A/V network) with an Ethernet cable.



Connect Server Port 2 (A/V network) on the back of the server



5.2.2 Connect your CAE Simulator Bridge to the switch with an Ethernet cable.



CAE Simulator Bridge and ports

Make sure to use a LAN port on the CAE Simulator Bridge to connect to the switch. The LAN ports of the CAE Simulator Bridge are dedicated to the A/V network.

- 5.2.3 Connect your simulator with an Ethernet cable to the WAN port of the CAE Simulator Bridge.
- 5.2.4 Make sure the simulator is turned ON.
- 5.2.5 Check for the simulator in the **Simulators** panel in **System** → **Simulators** if it is listed. (It will appear in 10-30 seconds.)
- 5.2.6 Click the desired icon in the **Controls** column to add or remove the simulator.
- 5.2.7 To add the simulator to the desired room, use the **Rooms** tab.

### 5.3 Connecting third-party (non-CAE) simulators

Third-party (non-CAE) simulator signals are captured using display capture technology.

*IMPORTANT*: To connect a third-party simulator, a CAE DCU (display capture unit) is required, which can be purchased separately.

In case of using third-party simulators, do the following:

5.3.1 Check the video output of the waveform display of the third-party simulator; it can be VGA, DVI, HDMI.



5.3.2 Select the appropriate video cable or adapter you need for connecting the simulator to CAE DCU's frame grabber:

**NOTE:** The CAE DCU's frame grabber has a DVI input.

- a. Use a **VGA to DVI video cable** to capture signals from non-CAE simulators with VGA output.
- b. Use a **DVI to DVI video cable** to capture signals from non-CAE simulators with DVI output.
- c. Use an **HDMI to DVI adapter** capture signals from non-CAE simulators with HDMI output. Plug the adapter to a DVI cable.
- 5.3.3 Run the appropriate video cable to the input of the frame grabber and the output of the simulator and connect them.
- 5.3.4 You need to locate the DCU on the **Cameras** tab and add it to a room on the **Rooms** tab.



# CAELearningSpace

#### caehealthcare.com

For more information about CAE Healthcare products, contact your regional sales manager or the CAE Healthcare distributor in your country or visit caehealthcare.com. Tel +1 941-377-5562 or 866-233-6384

For customer service, please contact CAE Healthcare.

### **United States**

Monday - Friday from 7:00 a.m. to 6:00 p.m. ET Phone 1-866-462-7920

#### Canada

Monday - Friday from 8:00 a.m. to 5:00 p.m. ET Phone 1-877-223-6273

#### International

Monday - Friday from 7:00 a.m. to 6:00 p.m. ET Phone + 1-514-341-6780

### LearningSpace Customer Service by Email

avs-support@cae.com

©2019 CAE Healthcare 905K463452



